

## SEND US A CASE DIGITALLY OR TRADITIONALLY

### UPLOAD DIGITAL MODELS

**Option 1:** Instructions are available on our website for the following scanners:

- > 3 Shape
- > Carestream
- > Itero
- > EasyRx
- > Sirona

Great Lakes also supports DDX, Medit, and Planmeca.

**Option 2:** Upload your digital models to the Great Lakes Digital Portal ([upload.greatlakesortho.com](http://upload.greatlakesortho.com)). It's a simple and secure way that accepts STL files from any scanner. Instructions are available on our website.

Sending a **DIGITAL** case is easy

2 EASY STEPS

1

Scan models and bite position

2

Upload models and bite position scans to the Great Lakes Portal

**NEED ASSISTANCE?**

GreatLakesDentalTech.com  
800.828.7626 (U.S. & Canada)  
716.871.1161 (Worldwide)

### DIGITAL SCANNING FOR A SPLINT APPLIANCE

**Scan appropriate anatomy for specific appliance placement:**

- > Scan upper arch
- > Scan lower arch
- > Use a Leaf Gauge or Lucia Jig to take the buccal scan of the upper and lower arch in a seated condylar position (CR bite), or the therapeutic position in which the splint is to be fabricated.

The buccal scan should be taken with 1.5mm clearance in the posterior. Scan both sides. The bilateral scan helps to orient the digital casts in the software.

Tools available on our website:

- Impression Taking and Work Models Instructions
- Lucia Jig Centric Relation Bite Registration Guide
- Video: Using a Leaf Gauge with an Intraoral Scanner

[greatlakesdentaltech.com](http://greatlakesdentaltech.com)

## SEND US A CASE

### MAIL TRADITIONAL MODELS

Our design technicians will contact you with any questions they have on your case. If you have any questions on how to get started, contact our laboratory customer support specialists at 800.828.7626.

All our prescriptions and shipping labels are available on our website. Contact us if you need boxes, labels, or Rx forms mailed to you at no charge.

### Sending a **TRADITIONAL** case is easy

#### 3 EASY STEPS

**1**

Download and complete an Rx

**2**

Print a shipping label

**3**

Mail it in

### SENDING TRADITIONAL MODELS AND BITE FOR A SPLINT APPLIANCE

#### Unmounted cases:

- Provide stone models and a bite in a seated condylar position (CR bite), or in the therapeutic position in which the splint is to be fabricated.

#### Mounted cases:

- Use stone for mounting (no voids or hollow pours), and make sure the mounting stone is worked into all the crevices of the plate to ensure a strong mount. Also provide a bite in a seated condylar position (CR bite), or in the therapeutic position in which the splint is to be fabricated.

**Articulator options:** Great Lakes has the most common models of articulators in-house, so there is no need to ship your articulator. We recommend sending the bite registration with mounted cases. If unmounted, all cases will be mounted on a SAM® 2 articulator unless otherwise specified.



**Great Lakes**<sup>®</sup>  
DENTAL TECHNOLOGIES

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