

# iTero Process for Doctor

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## ADDING GREAT LAKES TO YOUR “LIST OF LABS” DROP DOWN BOX:

- If this is the first case you will be sending to Great Lakes Orthodontics, you will need to first add our lab to your list of labs drop down box.
  - You can only do this if you have a business license.
  - You will need to call iTero (1-800-577-8767) and have them add our lab for you by giving them our ID# 10967.
- There is one other way to add Great Lakes to your list of labs however this can be a confusing process so the first step is highly recommended.
  - If Great Lakes is not yet on your lab list OR if the patient scans were taken previously, you will need to export the files from mycadent.com.
    - You can either contact iTero directly for assistance and direction or you can go to our website for instructions
      - [https://upload.greatlakesortho.com/files/cadent\\_ioc\\_STL\\_export\\_instructions\\_GLO.pdf](https://upload.greatlakesortho.com/files/cadent_ioc_STL_export_instructions_GLO.pdf)

## SENDING GREAT LAKES YOUR FILES:

*\*\*Your scanner and software package offers different file options.  
Great Lakes accepts both Reference Model and iRecord\*\**

- Once iTero adds our lab, you are ready to scan your patient.
- It's important to scan can the patient's upper, lower and bite position in the same position you would have set up when taking a wax bite to send us casts.
  - You will need to provide a vertical dimension “VDO” appropriate for the appliance you need.
    - 1.5 mm from highest point of contact for a Splint or Open and advanced for Sleep or Functional appliances.
- You then need to fill out the case information similar to that of a prescription. Be sure to tell us the patient's name and a due date.
  - The “Notes Section” can be treated as your prescription in that you will tell us exactly what you want Great Lakes to fabricate. If you have a Master Rx on file, you can also write that number down here.

**Treatment Information**

**Case**  
 \* Patient First Name: John  
 \* Patient Last Name: Doe  
 Chart #:  
 \* Case Type: Quadrant (RTM)

**Dates**  
 \* Due Date: 08/28/2012  
 Scanning: 08/07/2012 11:42:52

**Dentist**  
 \* Name: Dr. Rudnik, QAPerson - Dentist - Michael QA  
 \* License #: L\_n\_123  
 Signature:

**Ship To**  
 \* Lab: QA Exclusive Dental Lab

**Scanning Order**  
 \* Scanning Order: Prep Jaw First

Click a tooth to assign its type.

Same design for all teeth (copied from top line) Shade System: VITA Lumin

ID (ADA) Type	Material	Preparation Design		Margin Design		Shade			Stumpf Shade
		Buccal	Lingual	Buccal	Lingual	Gingival	Body	Incisal	
9: Crown	Composite Lab Pr	Shoulder	Shoulder	Metal Porcelain Jur	Metal Porcelain Jur	A1	A1	A1	

Notes:

Attachment: [Icons] Scan Now Cancel Scan Later

**iTero Restorative Treatment Information Form**

**Treatment Information**

**Case**  
 \* Patient First Name:  
 \* Patient Last Name:  
 Chart #:  
 \* Case Type: Invisalign

**Dentist**  
 \* Name: Dr. QA test final, QAPersonQA -Dentist&Orthodontist-tes  
 \* License #:  
 Signature:

**Scanning Order**  
 \* Scanning Order: Lower Jaw First

**NOTES AND DUE DATE**

**CONTACT FOR HELP:**

Great Lakes Orthodontics: 1-800-871-1161 or [portalaccess@greatlakesortho.com](mailto:portalaccess@greatlakesortho.com)

iTero Customer Service: 1-800-577-8767